



TridentGLOBAL
... international trade made easy

TridentGLOBAL: industry leaders in global trade management and logistics solutions



Industry leading experience, software and support.

TridentGLOBAL is a respected specialist in the design, implementation and support of world class global trade and logistics management systems.

Since 1992, TridentGLOBAL has helped exporters to design and implement business process improvements that significantly increase international trade profits and productivity, while reducing costs and risks.

By enabling exporters to automate, integrate and streamline their global trade and logistics processes, and by uniting their people, processes and technologies in new and improved ways to achieve their goals, TridentGLOBAL provides exporters a comprehensive response to the challenges they encounter in managing complex international trade processes.

We are confident no other provider can match TridentGLOBAL's depth of industry knowledge and experience.

- » TridentGLOBAL has a long standing relationship with many ERP vendors including SAP, Oracle, Microsoft Dynamics and JD Edwards.
- » TridentGLOBAL is a Microsoft registered partner and has been developed using Microsoft tools and technology.
- » TridentGLOBAL Managing Director Carman Rossi is a past Director and Chairman of the AIEX and a Fellow of the Institute.
- » Our software is accredited to interface with the Australian and US Customs and Quarantine authorities.

TridentGLOBAL facilitates global trade and logistics management processes and makes international trade easy.

TridentGLOBAL customers cover a range of industries:

- » Primary production
- » Mining
- » Manufacturing
- » Food & beverage
- » Dairy products
- » Canned foods
- » Beer, Wine & Spirits
- » Fruit
- » Seafood
- » Grains
- » Electronics
- » Metals
- » Pharmaceuticals
- » Textiles
- » Forestry products



TridentGLOBAL – the total solution to the challenges of global trade.

TridentGLOBAL will help your company to realise improved global trade and logistics performance, productivity and profits.

TridentGLOBAL intelligent and agile global trade and logistics management software spans every process in the export operation from order stage to payment, is scalable, and can manage export consignments in a multi-country, multi-exporter and multi-user environment.

TridentGLOBAL software enables exporters to: improve operational efficiencies; make faster and more profitable decisions; master compliance requirements; minimise landed costs and risks; and support an increased scale of operations.



TridentGLOBAL spans the five functional aspects of global trade and logistics management



Professional Services – Your key to international trade success

TridentGLOBAL understands the challenges that exporters experience like no other software provider.

While TridentGLOBAL technology enables organisations to empower their global trade and logistics operations, it is the TridentGlobal Professional Services team's expertise that helps exporters to re-engineer existing business processes and identify better ways to do business.

A TridentGLOBAL International Trade Process Review is the key for providing your company with the requisite global trade management insights and recommendations necessary to achieve industry best practice.

As you'll discover, our services don't end on deployment. The **TridentGLOBAL** CustomerCare team is committed to providing our clients with exceptional levels of ongoing customer service and expert advice.

Your nominated CustomerCare Consultant will continue to make regular contact to ensure: the full functionality of the software is being used; future enhancements to the software are communicated to ensure your export procedures are working efficiently.

Our CustomerCare team are proactive. For example, we will equip your export department with the latest upgrades and service packs without the need to request them.

We provide our clients a range of contact options to help them access the help they need. We can provide support by phone, email, remote access and onsite support.

“We have doubled our exporting capability over the last two years to 600 containers with the help of TridentGLOBAL”.

Michael Darby – IT Manager, Angoves Wine

“The TridentGLOBAL solution is critical to the success of our exporting. The Support Team is always willing to tailor solutions that are specific to our requirements. The promptness of response to questions and issues that we have experienced from time to time has been outstanding.”

Marino Giumelli – Inbound Logistics, BHP Nickel West

Empower your export operations today.



Contact us.

Head Office – Adelaide

ABN 37 105 002 122

4 Greenhill Rd, Wayville
SA 5034 Australia

Ph: +61 8 8273 0333

Fax: +61 8 8273 0344

www.tridentglobal.com.au

info@tridentglobal.com.au

USA

4875 Eisenhower Ave
Alexandria,
Virginia USA 22304

Ph: +1 703 998 3544