

Case study



Tyco Flow Control Pacific TFCP Nowra, New South Wales, Australia

Company Profile

TFC international operates in more than 60 countries world wide and is the worlds largest industrial valving and related controls manufacturer. TFCP is a major provider of products and services to most of the region's water, industrial process and infrastructure projects.



Challenges

- Standalone Documentation Solution that was not integrated with SAP.
- Manual entry and re-entry of data in multiple third party systems and applications.
- Multiple Sites with little to no visibility or accountability over export consignments.
- Multiple Division operations with no common export strategy or process.

Solution

- Discovery and Review to analyse Tyco's current practices and systems.
- Delivery of Scope of Works and Interface Specification including business recommendation systems and processes to be adopted across multiple sites, divisions and countries.
- Delivery of comprehensive training and support to ensure staff competence with new systems and processes.
- Customised document developed to ease the data entry of staff members; ISPM15 Packing Declaration.
- Delivery of Enhanced DataFlowThrus to fill gaps in export processes including; consolidation of orders and creation of boxes based packing list.
- Continued delivery of solutions to ensure that export processes are seamless and easily managed throughout all departments.

- CUSTOMER SNAPSHOT -

Company	Industry	Employees	Website
Tyco Flow Control Pacific	Industrial Manufacturing	3000	www.tycoflowcontrol.com.au

"TridentGLOBAL are a professional organisation with best in class products and support, both pre and post sale" - Trevor Graham, Business Project Manager, Tyco Flow Control.

"The Trident System has allowed us to integrate our exporting activities with our SAP system whilst minimising data entry and increasing visibility and accountability with every export consignment" Andrew Bowe, IT Manager, Tyco Flow Control.